

SKIN CARE AND LASER PHYSICIANS OF BEVERLY HILLS

RESUMING OFFICE VISITS AND PROTECTING YOUR HEALTH

Dear valued Patients;

To protect the health and safety of our patients and staff, we are using best clinical practices as guided by the CDC and LA County Health Department. Virtual MD visits are still available.

OFFICE PROTOCOLS

- All staff and MDs will be tested for COVID-19 prior to returning to work. They will be re-tested and not be allowed to work if feeling unwell or if exposed to the virus
- All staff and MDs will wear surgical masks, practice social distancing, and meticulously disinfect our office during and between patients.
- We are reducing the number of patients we see daily to avoid overcrowding of the office.
- We have reorganized our waiting room to strictly enforce social distancing. Our goal is to get patients into a private room as quickly as possible.
- All MDs and staff in closer contact with patients during examinations or procedures will wear N-95 masks.
- All check in and checkout areas are protected with plexiglass barriers.
- We have installed germicidal HEPA air filters with UVC germicidal light in each exam room

WHAT WE ASK OF YOU

- We ask that you wear a mask to your appointment, and come alone unless you are accompanying a minor or require special assistance.
- Please respect social distancing inside and outside the office, and use provided hand sanitizer upon entering the office and before leaving the exam room.
- We encourage all LA residents to get a free test at <https://lacovidprod.service-now.com/rrs>
- If you feel unwell, or have had a fever or cough within the last 14 days, or have been in close contact with someone who has, we ask that you to seek testing and call to reschedule your appointment.
- Please take your temperature before leaving your house. If you have a fever, please seek testing and call us to cancel your appointment.

* If you are uncomfortable using valet parking in our building or using the elevators, please use street parking and the emergency stairwell (we will provide instructions upon request).